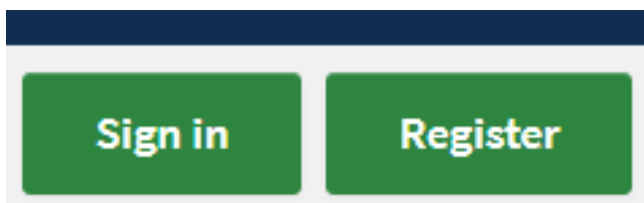
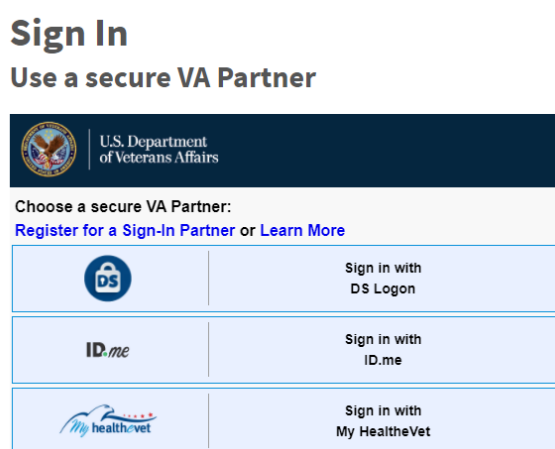


Steps to create an ID.me account:

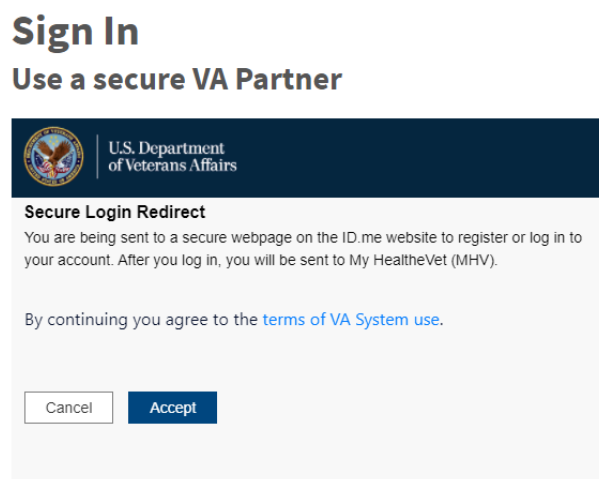
1. On the My HealtheVet home page, select **Sign in**.



2. On the sign in page, select **Sign in with ID.me**.

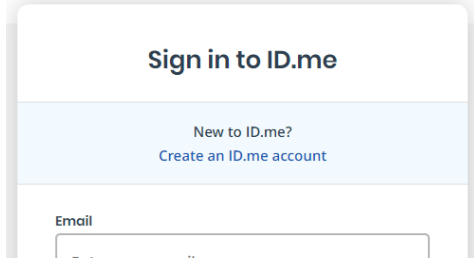


3. Select **Accept**.



4. Select Create an ID.me Account.

If you are not already on the sign in page, visit [ID.me](#) and select **My Account** in the top right corner.



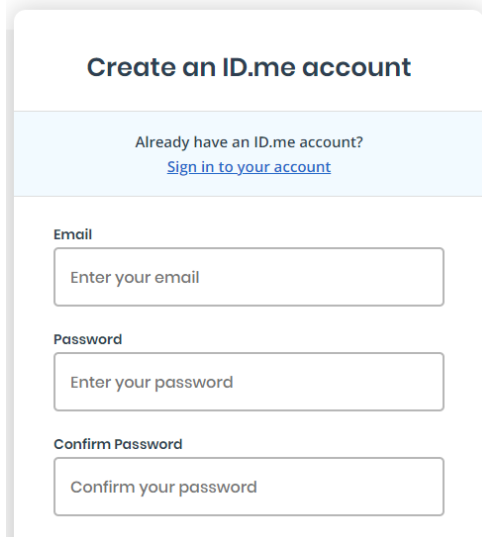
Sign in to ID.me

New to ID.me?
Create an ID.me account

Email

5. Enter an email address you can access and choose a strong password, then select **Sign in to ID.me**.

If you have previously created an ID.me account with a different email address, do not create a new one. Please sign into your existing account and [update your email address](#).



Create an ID.me account

Already have an ID.me account?
[Sign in to your account](#)

Email

Enter your email

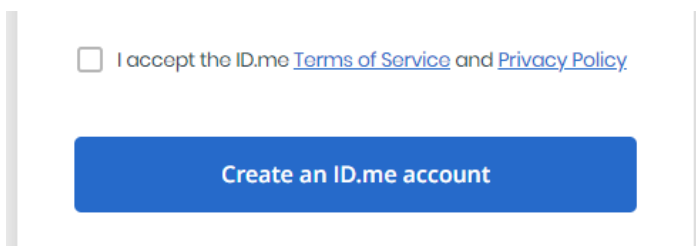
Password

Enter your password

Confirm Password

Confirm your password

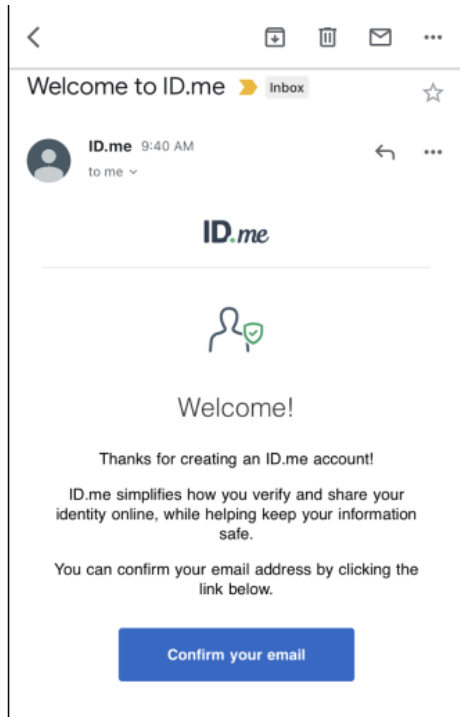
6. Check the box to accept the terms of use and privacy policy, then select **Create account**.



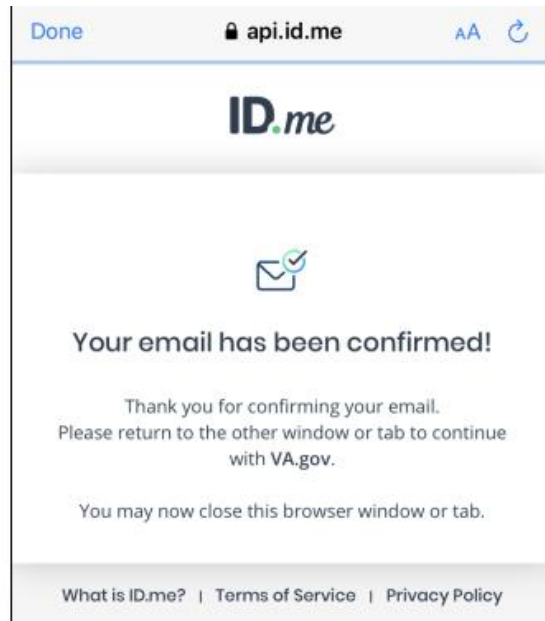
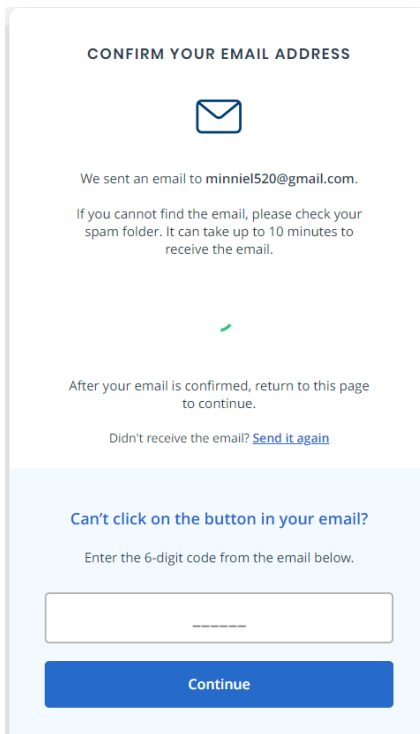
I accept the ID.me [Terms of Service](#) and [Privacy Policy](#)

Create an ID.me account

7. If prompted, [confirm your email address](#) and/or [set up multi-factor authentication](#).
- a. On your chosen email address, you will receive an email for confirmation. Select **Confirm your email**. You will receive a 6-digit code.



- b. On your browser, enter the 6 digit code. Select **Continue**. Your email is now confirmed.



8. Multi-factor Authentication


- a. Choose a multi-factor authentication (MFA). **Text Message or Phone Call** is recommended.


SECURE YOUR ACCOUNT


1 — 2 — 3


With multi-factor authentication (MFA), even if someone guesses your password, they won't be able to sign in as you.


Choose an MFA option

 **Text Message or Phone Call**
Get a 6-digit code by text message or phone call. [Select](#)

 **Push Notification**
Approve sign-ins via push notifications sent to the ID.me Authenticator mobile app. [Select](#)

 **Code Generator Application**
Generate verification codes via code generator apps like ID.me Authenticator. [Select](#)

 **FIDO Security Key**
Use a physical security key (insert or tap) with your device (supported browsers only). [Select](#)

 **NFC-Enabled Mobile Security Key**
Tap a YubiKey™ security key to your phone using the ID.me Authenticator mobile app. [Select](#)


- b. Enter a phone number that you will be using to receive text or phone call. Select the option that you would prefer to receive the security code. Select **Continue**.


SECURE YOUR ACCOUNT


1 — 2 — 3

Receive a code by phone

Please use a phone number you can access whenever you plan to sign in.



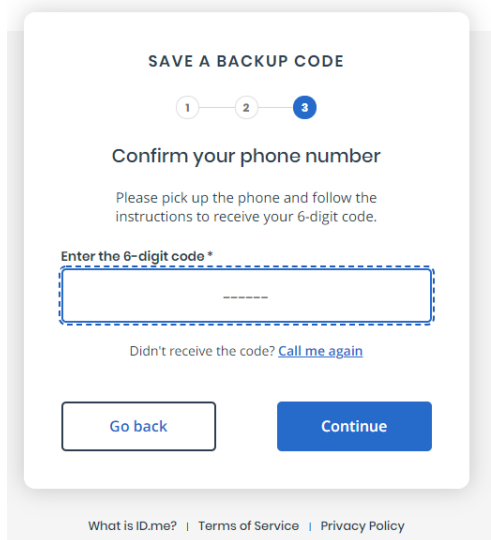
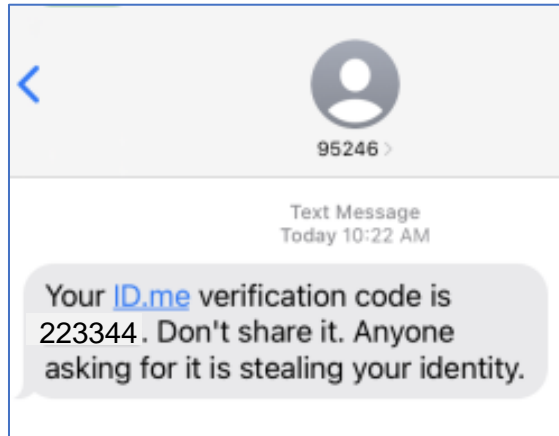
 **Text me**

 **Call me**

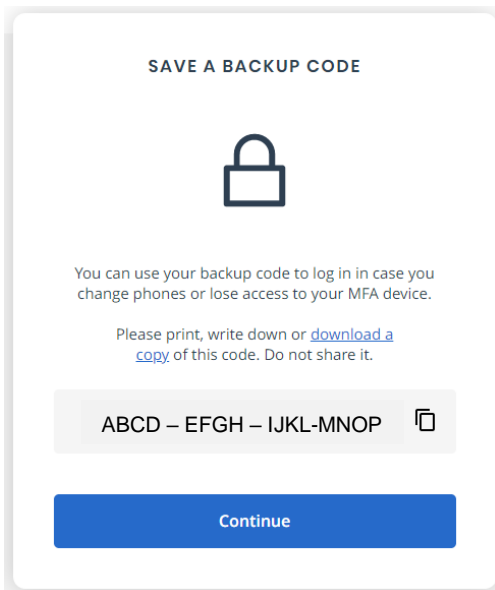
THE NUMBER PROVIDED WILL ONLY BE USED FOR ACCOUNT SECURITY. MESSAGE AND DATA RATES MAY APPLY.

[Go back](#) [Continue](#)

- c. Enter the 6-digit code you received on your mobile phone. Select **Continue**.



9. Print, write down or download a copy of your back up code. This is in case you change phones or lose access to your MFA device. Do not share it. Select **Continue**.




10. Choose a verification method.


VERIFY YOUR IDENTITY

We'll need permission to use details from your credit profile and other public sources to verify your identity. This will not affect your credit score.


Choose a verification method

 **Upload photos of your license or state ID**
Upload photos of your driver's license or state ID, and enter your Social Security number.


[Start now](#)

 **Upload a photo of your passport**
Upload a photo of your passport and enter your Social Security number.

[Start now](#)

 **Upload photos of your passport card**
Upload photos of your passport card and enter your Social Security number.

[Start now](#)

 **Answer questions about your credit history**
Tell us your name, address, phone number, birth date, and Social Security number so we can confirm your identity.


[Start now](#)

[I don't live in the United States](#)

11. Check the box to acknowledge the terms of the ID.me Biometric Information Privacy Policy, then select **Continue**.


12. Take Photos

- a. Select how to submit photos. **Take photo** will be used for this example. Select **Take Photo**. Confirm mobile phone number and select **Continue**.

ID.me + 


Choose how to submit photos

License [Change](#)

 **Take photo**
Receive a link on a smartphone to take a photo

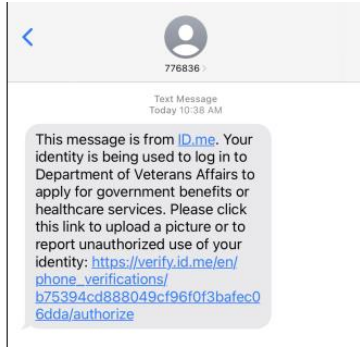
[Select](#)

OR

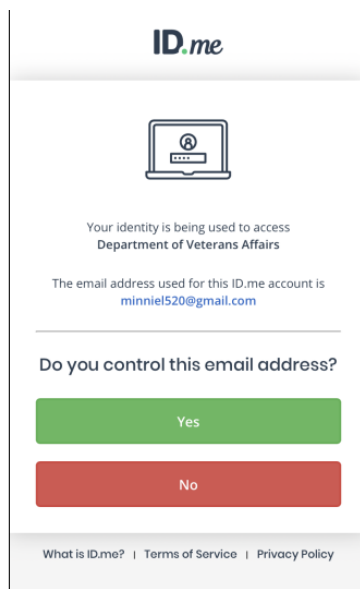
 **Choose Image**
Upload an image from your current device

[Select](#)

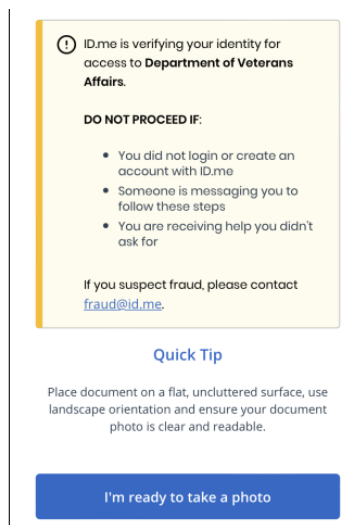
- b. Click on the message from ID.me on your mobile phone. Select the hyperlink provided to upload a picture.



- c. Do you control this email address? Select **Yes**.

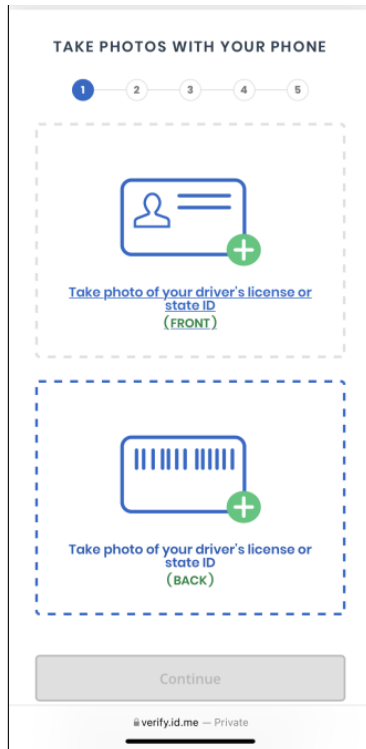


- d. Select ***I'm ready to take a photo.***

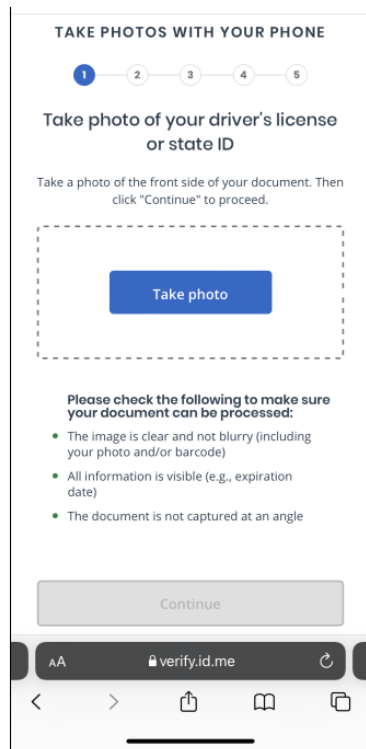


- e.

f. Select **Take photo of your driver's license or state ID (FRONT)**.

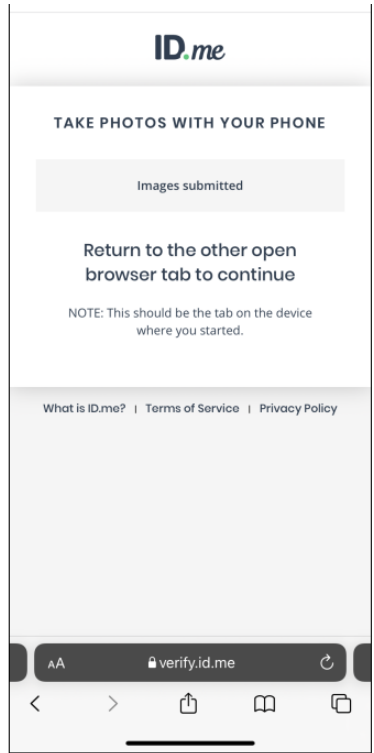


g. Select **Take Photo**. You can select retake or use photo. **Select Continue**.

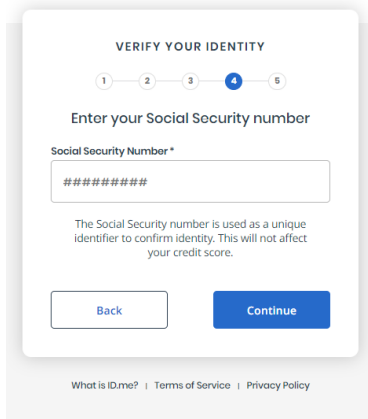


h. Turn your driver's license over. Select **Take photo of your driver's license or state ID (BACK)**, then Repeat step g.

13. You will receive confirmation on your mobile phone that your images have been submitted.



14. Enter your Social Security number. Select **Continue**.



15. Verify your identity by confirming your information provided.

- If its correct, Check the box to confirm that the information is correct. Select **Yes**.

VERIFY YOUR IDENTITY

1 2 3 4 5

Is your information displayed correctly?

We will securely use the following information to verify your identity against trusted sources.

What does this mean? ^

Personal information

First Name MINNIE

Middle Name

Last Name LAI

Date of Birth 05/20/1980

Home address

Street 5257 79th St

City Elmhurst

State NY

Zip Code 11373

Phone number

Mobile Phone 917-254-3242

The information I've provided is correct, and I accept the use of [Fair Credit Reporting Act](#) data to verify my identity.

What is The Federal Fair Credit Reporting Act? ^

No Yes

You are now registered for ID.me.

- If its incorrect, select **No**. You will have to verify your identity on a video call to complete your registration process.

WE NEED MORE INFORMATION

Start the process to join a video call

We weren't able to verify the information provided, but we're here to help.

We need you to upload a [few more documents](#) before connecting you with a trained and certified ID.me Trusted Referee on a secure, two-way video call.

[Verify identity on a video call](#)

[or retry the previous steps](#)